

Notice of References Cited	Application/Control No. 09/975,264	Applicant(s)/Patent Under Reexamination SAITO ET AL.	
	Examiner Tom Gyorf	Art Unit 2135	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-4,464,543	08-1984	Kline et al.	379/224
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Kanter, S. and Jones, G. (1993) "'No Problem' Problem Tracking" ACM SIGUCCS XXI, pp. 351-356
	V	Bloom, D. (1994) "Selection Criterion and Implementation of a Trouble Tracking System: What's in a Paradigm?" ACM SIGUCCS XXII, pp. 201-203
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.